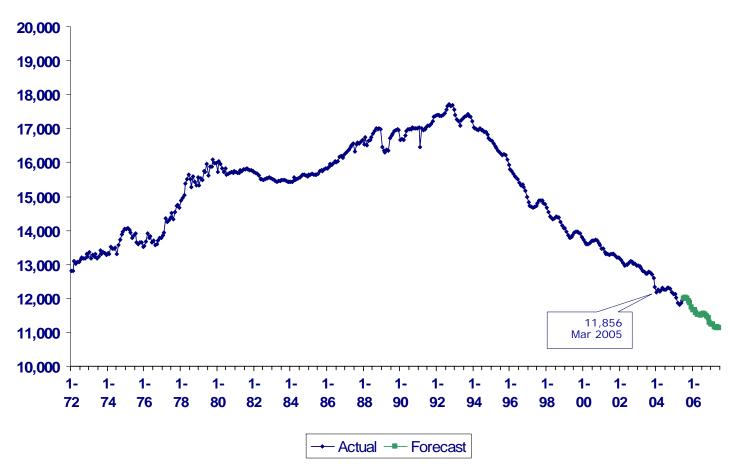
# Supporting data for Aging & Disability Services Administration's GMAP presentation

Government Management, Accountability and Performance

# The Medicaid nursing home caseload continues to reduce as a result of our efforts to offer home and community services

Nursing home Medicaid caseload - Jan 72-June 07



### Analysis:

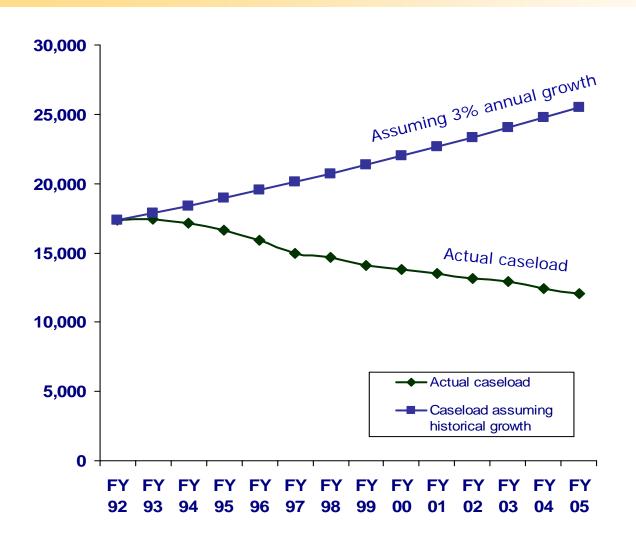
- ► The average monthly cost per case for nursing homes is \$3,505
- ► The average monthly cost per case for community services is \$1,155
  - SOURCE: EMIS Sep 2005
    ursing home
- ► Nursing home Medicaid caseload continues to decrease as population needing long-term care services increases

#### Goal:

► Goal for nursing home caseload is 11,505 for June 06, 11,127 for June 07

SOURCES: Actuals - MMIS; Forecast - CASELOAD FORECAST COUNCIL

# Estimate of Medicaid nursing home clients if Washington had not expanded home and community options

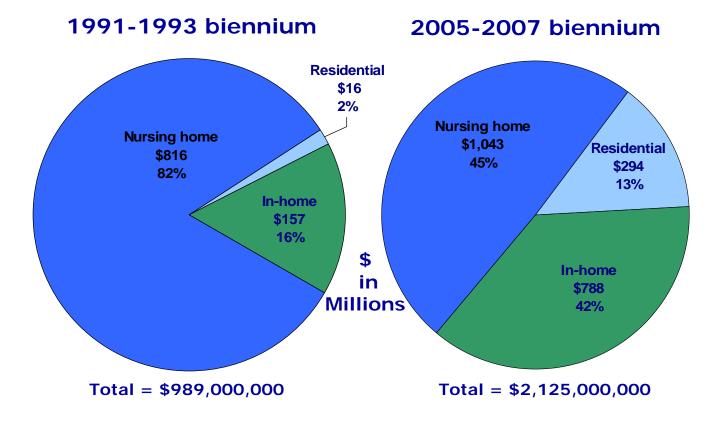


SOURCE: MMIS Aug 2005

### Analysis:

- ► We can serve three times the number of people in home and community that we would have spent on nursing homes had we not rebalanced
- ▶Without our rebalancing efforts, acute care costs would be higher because people who need long-term care services would not be eligible to get them
- ▶ If nursing home growth had continued at 3% per year, in FY05 we would have approximately 25,500 nursing home clients at a cost of \$1 billion per year.
- ►In FY05, we are serving about 12,000 clients at a a cost of \$487 million per year

# Medicaid long-term care expenditure shift resulting from efforts to expand home and community services



SOURCE: ADSA BUDGET OFFICE Aug 2005

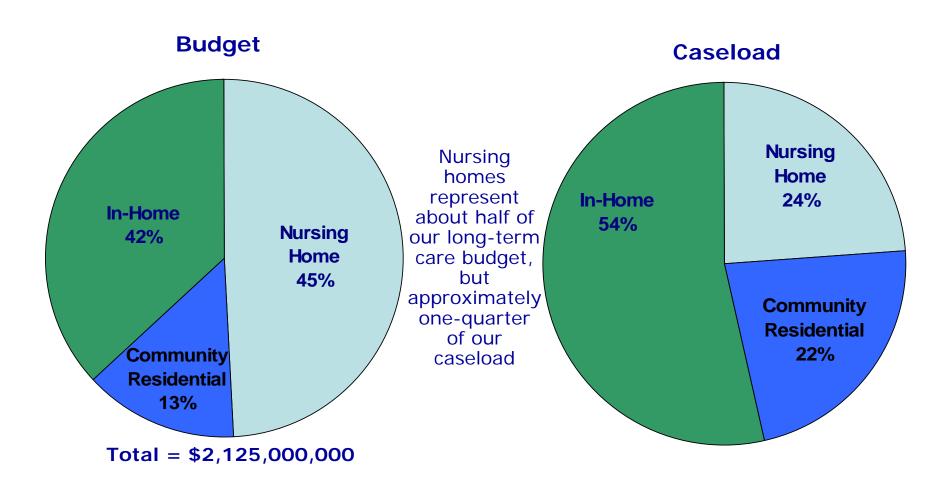
## Analysis:

Program actions that led to this shift include:

- ▶ Resource development in each region
- ▶ Better payment rates in community residential settings that are tied to need
- ► Established specialty designation in adult family homes
- ► Developed assisted living
- ► Expanded nurse delegation
- ► Developed specialty dementia program
- ►Increased adult family home licensors to allow more homes to come on line

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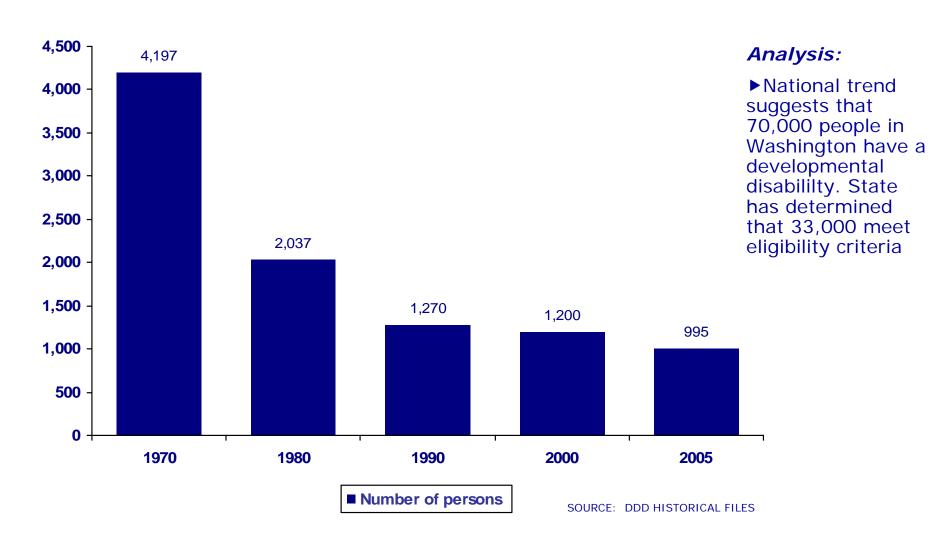
## Long-term care budget and caseload - 2005-2007



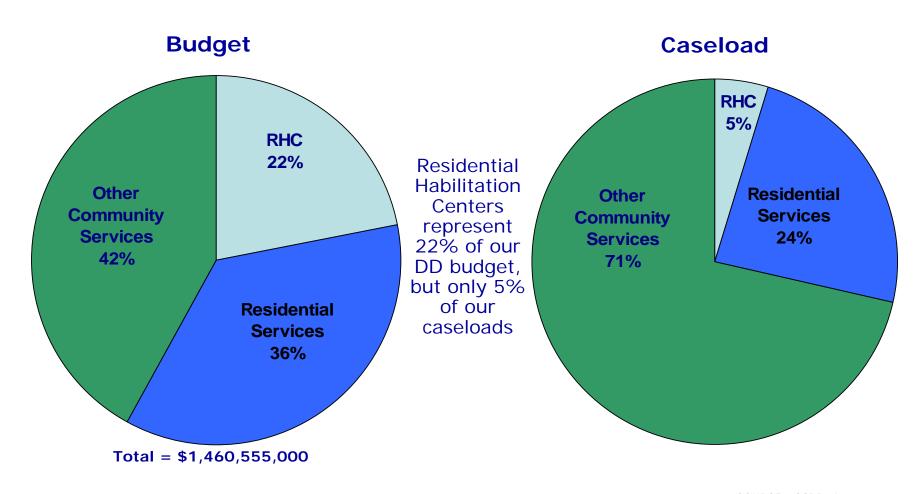
SOURCE: ADSA BUDGET OFFICE Aug 2005 SOURCE: CASELOAD FORECAST COUNCIL Mar 2005

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## Persons in Washington state's DD institutions



## **Developmental Disabilities budget and caseload - 2005-2007**



SOURCE: ADSA BUDGET OFFICE Aug 2005 SOURCE: CCDB Aug 2005

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# **How Washington ranks nationally**

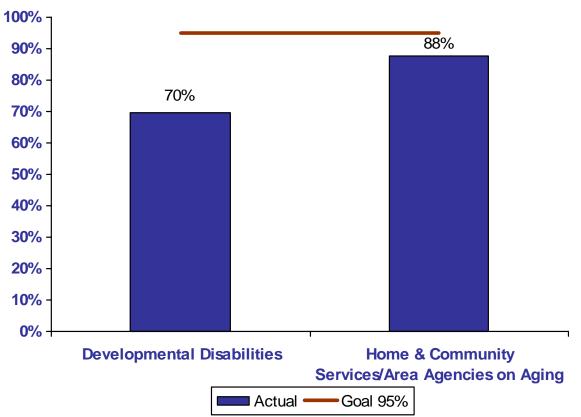
- Washington is seen as a leader in controlling expenditures by focusing on home and community services. In 2002, Washington was:
  - ▶4th in percent of total Medicaid long-term care dollars spent on home and community based services
  - ▶37th in percent of total Medicaid long-term care dollars spent on nursing homes
  - ▶31st in percent of Medicaid long-term care spending per capita
  - ► Washington had 34 nursing home beds/1000 population age 65 and over compared to 49/1000 nationwide ranking 43<sup>rd</sup> in the nation in this measure.
  - ► Washington's nursing home Medicaid daily payment rate was 15<sup>th</sup> highest in the nation

## In DD programs:

- ► Washington serves 5 percent of paid clients in Residential Habilitation Centers vs. the national average of 1 percent
- ► Washington was 21<sup>st</sup> in the nation in percent spent on home and community services (69.4% of expenditures vs. 57.6% nationwide)

SOURCES: AARP Public Policy Institute, Profiles of Long-Term Care 2004 and MedStat National Comparison 2004

Re-assessments address changing care needs and ensure needs are met. Prompt re-assessments help identify home and community alternatives



## SOURCE: ADSA CARE DATABASE Sep 2005

### Analysis:

- ▶70 percent of developmental disability re-assessments are completed timely
- ▶88 percent of long-term care re-assessments are completed timely
- ▶ Re-assessments must be completed every 12 months

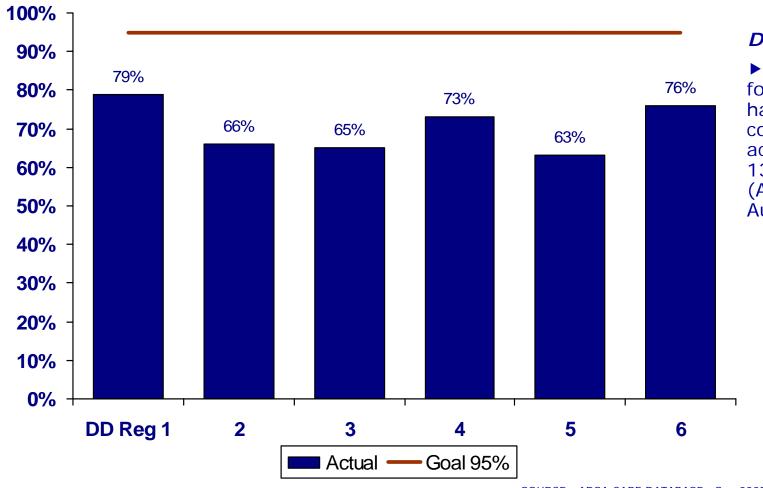
### Goal:

95% timely completion

#### Data Note:

▶ Re-assessments for clients who have been continuously active for the last 13 months (Aug 1, 2004 to Aug 31, 2005)

Percent of timely developmental disability re-assessments by DD region

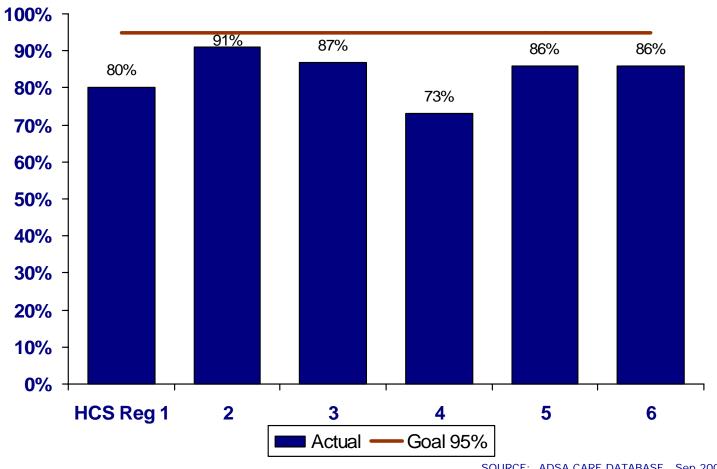


#### Data Note:

▶ Re-assessments for clients who have been continuously active for the last 13 months (Aug 1, 2004 to Aug 31, 2005)

SOURCE: ADSA CARE DATABASE Sep 2005

## Percent of timely long-term care re-assessments by HCS region

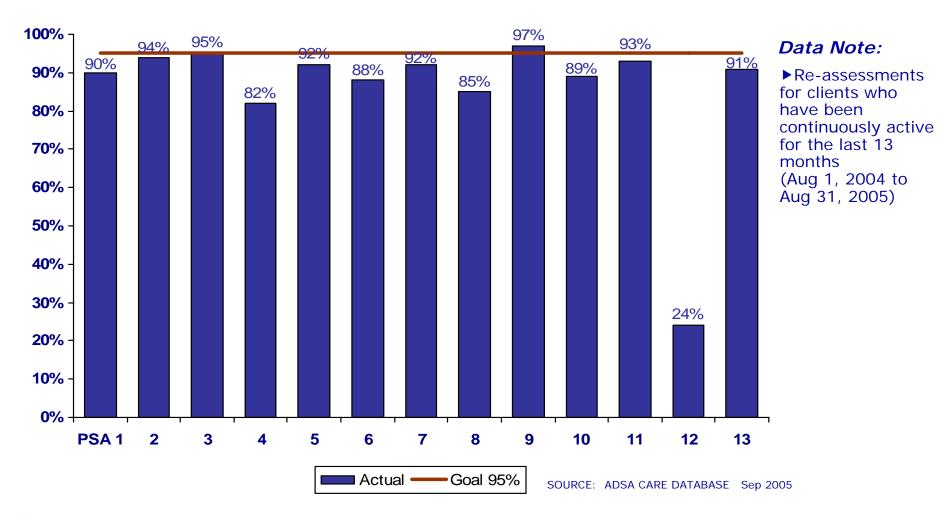


#### Data Note:

▶ Re-assessments for clients who have been continuously active for the last 13 months (Aug 1, 2004 to Aug 31, 2005)

SOURCE: ADSA CARE DATABASE Sep 2005

Percent of timely long-term care re-assessments by Planning Service Area



# Comprehensive assessment and care planning

## **Case management ratios FY06**

Program	Ratio	
Developmental Disability Services:		
Non-paid services	1:500	
Waiver services	1:75	
All others	1:105	
Home and Community Services:		
Long-term care residential	1:95.5	
Long-term care in-home (AAA's)	1:65	
Adult Protective Services	70 FTEs 147 cases/investigator	

## Analysis/Action Plan:

- ► Regularly review timeliness of waiver plans of care and re-assessment
- ► Case management ratios are used to establish standards to which field staff are expected to adhere
- ▶The standards are monitored, and staff who do not meet the standards are identified and slated for additional training or corrective action
- ▶ Results of actions are monitored and managed until production standards are met

# Comprehensive assessment and care planning

Average Activities of Daily Living (ADL) score

## **Developmental Disability clients (adults only)**

-	•	37
Setting	Number of clients	Average score
Adult Family Homes	1,406	11.70
Adult Residential Care	202	5.66
Enhanced Adult Residential Care	15	4.93
In-home	5,635	11.01
Nursing Facility	53	19.60

## Long-term care clients

Setting	Number of clients	Average score
Adult Family Homes	3,605	14.76
Adult Residential Care	410	3.45
Assisted Living	4,569	5.41
Enhanced Adult Residential Care	1,181	9.49
In-home	23,450	11.55
Nursing Facility	12,719	17.7

SOURCE: ADSA CARE DATABASE, MMIS Aug 2005

### Analysis:

- ► Heaviest care community clients are served in adult family home settings
- ►With the right support structure, our clients with heaviest needs can be served in a variety of settings

#### Data Notes:

- ►Minimum score possible = 0
- ► Maximum score possible = 28

## ADSA residential care facilities as of June 05

	Adult family home	<b>Boarding home</b>	Nursing home
Licensed facilities	2,322	547	265
Licensed beds	12,708	25,807	23,742
Average number of licensed beds	6	47	90
Number of licensors	28	30.5	43
Number of beds per licensor	454	846	552

SOURCES: ADSA FACILITY DATABASE AND RCS ORG CHARTS Jul 2005

# Number of complaint investigators - 2006

## **Adult Protective Services**

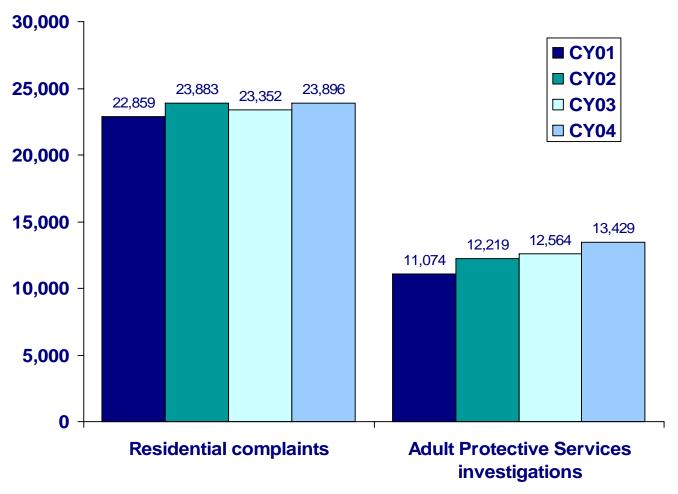
▶ 70 FTE = 147 cases/investigator(does not include intake workers or supervisors)

## **Residential Care Services**

- ► Adult family homes: 9.5 FTE = 164/worker
- Boarding homes: 9.5 FTE = 257/worker
- ► Nursing homes: 14 FTE = 314/worker

# Receive reports of problems in all care settings





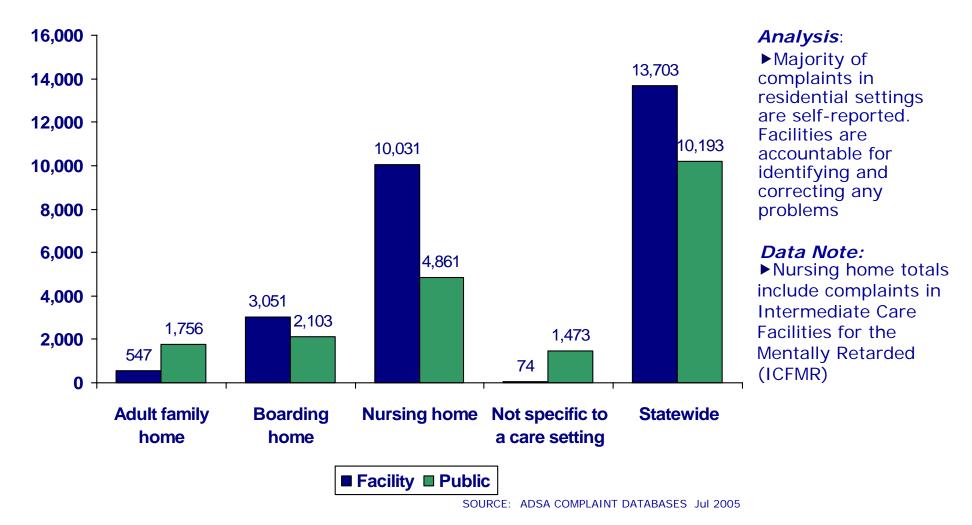
## Analysis:

► Many facility complaints are selfreports, facility is accountable to identify and correct problems

SOURCES: ADSA APSAS, NHS REGISTRY COMPLAINT DATABASE Aug 2005

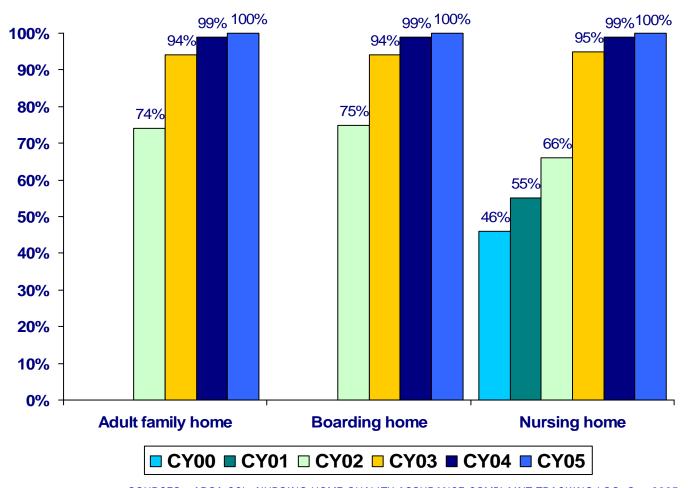
# Reports received of abuse, neglect, quality of care/life of vulnerable adults living in residential settings - CY04

Source of reports: Facilities 57.3%, Public 42.7%



# We respond timely to vulnerable adults at greatest risk of harm

Timely response to "Significant Risk" complaint investigations CY00-CY05



### Significant Risk:

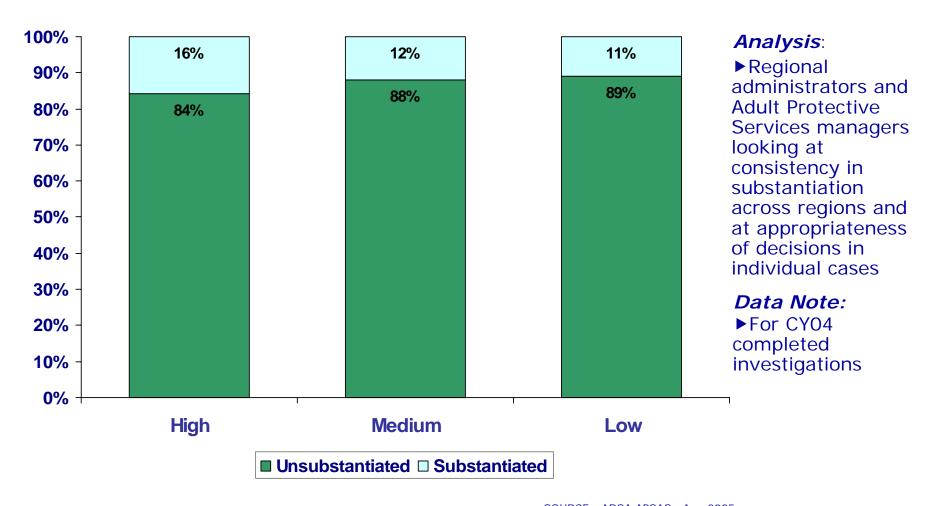
An allegation of a situation for a resident that is not likely to reoccur, but if it did, would pose a risk of potential harm for that resident or other residents. The facility may have investigated the situation, and initiated corrective action

#### Data Notes:

- ► Adult family home and boarding home data unavailable for CY01 and CY02
- ►CY05 data through June

SOURCES: ADSA CCL, NURSING HOME QUALITY ASSURANCE COMPLAINT TRACKING LOG Sep 2005

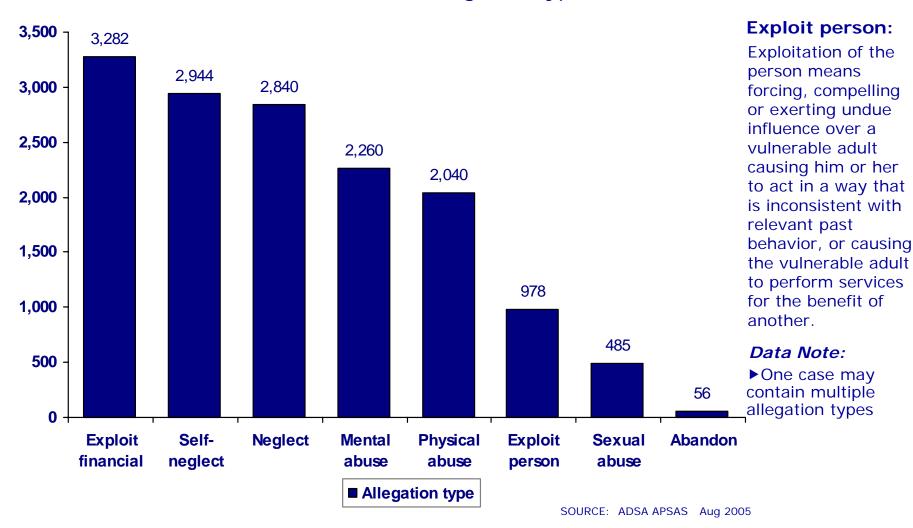
# Substantiated Adult Protective Services cases by priority level - CYO4



SOURCE: ADSA APSAS Aug 2005

# Reports of alleged mistreatment of vulnerable adults in their own homes – CY04

## Adult Protective Services allegation types



# Reports of alleged mistreatment of vulnerable adults in their own homes

